

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vinodh Francis Pushparaj

Confirmation No.: 4759

Serial No.: 10/767,392

Examiner: Melvin C. Marcelo

Filed: January 28, 2004

Group Art Unit: 2616

For: PREDICTIVE, INTELLIGENT ROUTING OF CALLS TO USERS

Date: March 13, 2008

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Responsive to the Office Action dated December 13, 2007, please amend the application as follows.

**Amendments to the Claims** begin on page 2.

**Remarks** begin on page 7.